

This pamphlet explains how your medical records may be used.

As you might expect it is sometimes necessary to pass medical information to other medical staff such as your GP and hospital consultants.

All medical records in the NHS are covered by strict confidentiality regulations backed by law.

- Only necessary information is exchanged.
- Only professional staff view personal data
- Statistics are always anonymous
- Data is never used for marketing
- Patients can ask for copies

It is essential for continuously improving the quality of patient care that medical records can be inspected in detail by clinical auditors. These are always qualified professional medical staff.

What happens to your personal data

- Your optometrist will keep clinical records and give you a copy if you wish, for which there may be a charge.
- Your optometrist will pass necessary information to your GP and hospital consultants or other medical professional and will receive necessary information in return.
- If your circumstances require non-medical assistance, such as help from a rehabilitation worker to make your home life easier, then only basic non-clinical data will be passed to them, and only with your consent.
- Your optometrist will make clinical records available for inspection by clinical auditors.
- Selected medical details may be passed to central NHS registers which help coordinate patient care to ensure that different healthcare professionals are kept informed to help them jointly manage specific medical conditions. Please ask for details.
- Anonymous statistical data is used by Health Authorities and Primary Care Trusts to plan the fair provision of NHS services.
- More information at www.mopoc.co.uk/DataProtection.htm
- All optometrists have a complaints procedure.

We need your consent



Please sign below to show your consent to the information you provide to your optometrist being used in this way.

1

Name

Address

Date

Signature

3

This panel retained by optometrist
Other two panels kept by patient

Better care from better information

To improve health care it is useful to ask patients what they want and ask for their comments on many issues.

- You will only be contacted via your optometrist.
- Your cooperation helps us but you don't need to.
- The purpose of any questions will always be made clear.

Getting a copy of your records

If you require a copy of your records, or wish for your records to be transferred to another optometrist, quoting the date below will help do this quickly.

2

Optometrist

Date

Patient consent

Data protection

How we use and look after your details



Privacy

Access



Analysis